



Training

DPRA Canada is a recognized leader in the design, development and delivery of training programs and courses. Our firm has designed and implemented training and professional development programs for public and private sector clients for many years. DPRA is a Vendor of Record for training services for several organizations including the Ontario Realty Corporation, Ministry of Health and Long-Term Care, and Ontario Management Board Secretariat.

Our Approach

DPRA Canada's view is that any adult-focused training must be an enjoyable experience: it must be worth the time and effort away from the workplace. We also firmly believe that people learn best by doing – so simulations and group exercises are a significant part of our training packages. The methods that we use in all our training includes short lectures to describe particular concepts; small group discussions, group exercises and simulations to reinforce the concepts; and video taping as appropriate, to demonstrate key points.

Our training programs are custom-designed to meet each particular organization's needs. Our approach emphasizes the building of relationships with organizations to determine their training needs, resources and capabilities. We then create effective and efficient training programs, which result in the successful attainment of the organization's training goals and objectives.

Our Services

We have developed and implemented specialized training programs in many areas, including:

- *Project Management*
- *Facilitation*
- *Managing Diversity*
- *Strategic Planning*
- *Organizational Change*
- *Team Building*
- *Leadership*
- *Negotiating*
- *Mediation*
- *Conflict Resolution*
- *Consulting Skills*
- *Customer Service*
- *Coaching*
- *Train-the-Trainer*

Our Clients

Our training clients include Environment Canada, Health Canada, Department of National Defence, Union of National Defense Employees, Labour Canada, CN North America, the Ontario Ministry of Citizenship, Culture and Recreation, NWT Department of Resources, Wildlife and Economic Development, York University, United States Postal Service, Mississauga Parks and Recreation, Deeley Harley-Davidson Canada, and the US Environmental Protection Agency.

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